



Mizpah Manor

FOR IMMEDIATE RELEASE

Contact: Ameerah Cetawayo,
Public Relations Coordinator
acetawayo@standrews1.com
(314) 726-0111

**MIZPAH MANOR ASSISTED LIVING RECEIVES
“DEFICIENCY FREE” RATING BY STATE REGULATORS**

Bridgeton, MO (August 22, 2011) – Mizpah Manor, a not-for-profit 30-apartment residential care community for seniors co-sponsored by Mizpah Presbyterian Church and St. Andrew’s Resources for Seniors System, has received a deficiency-free healthcare inspection rating from the Missouri Department of Health and Senior Services (DHSS).

Mizpah’s outstanding designation comes after an inspection process by state regulators that included an unannounced visit to evaluate resident quality of care, overall wellbeing, environmental and dietary services.

The [inspection process](#) also included observations and interviews with residents, family members, and facility staff.

“Mizpah Manor is committed to person-centered care for our residents and we strive to meet the needs of the individual,” said Becky Pennick, Mizpah’s administrator. “The achievement of a deficiency-free rating not only gives a sense of pride for our staff, but it’s a reminder to residents and their families that they made the right choice for housing and support services.”

In accordance with state law, DHSS inspects the state’s 1,146 care facilities at least annually. “Having zero deficiencies is commendable and reflects the St. Andrew’s Management Services approach to listening to residents and their families, managing healthcare goals, having regular internal audits that set high performance benchmarks, and continuing education among staff,” said Diane Meatheany, St. Andrew’s chief operating officer.

For more information about Mizpah Manor or to schedule a tour, call (314) 209-1177 or visit www.mizpahmanor.org

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MIZPAH MANOR AND ST. ANDREW’S RESOURCES FOR SENIORS SYSTEM

Mizpah Manor is a 30- apartment, not-for-profit, state-licensed, resident care senior community co-sponsored by Mizpah Presbyterian Church and St. Andrew’s Resources for Seniors System. For more than 50 years, [St. Andrew’s Resources for Seniors System](#) has been the place where seniors, their families and caregivers find answers. Whether it’s occasional help that allows a senior to remain independent at home, a comfortable retirement residence that feels like home, or an assisted living or skilled nursing facility, St. Andrew’s is addressing the needs of our aging population. Thanks to donations to our Charitable Foundation, we are able to assist seniors at all income levels, helping them find and access the support they need so they can Worry Less. Connect with St. Andrew’s online! [Blog](#) | [Facebook](#) | [LinkedIn](#) | [Twitter](#) | [YouTube](#).